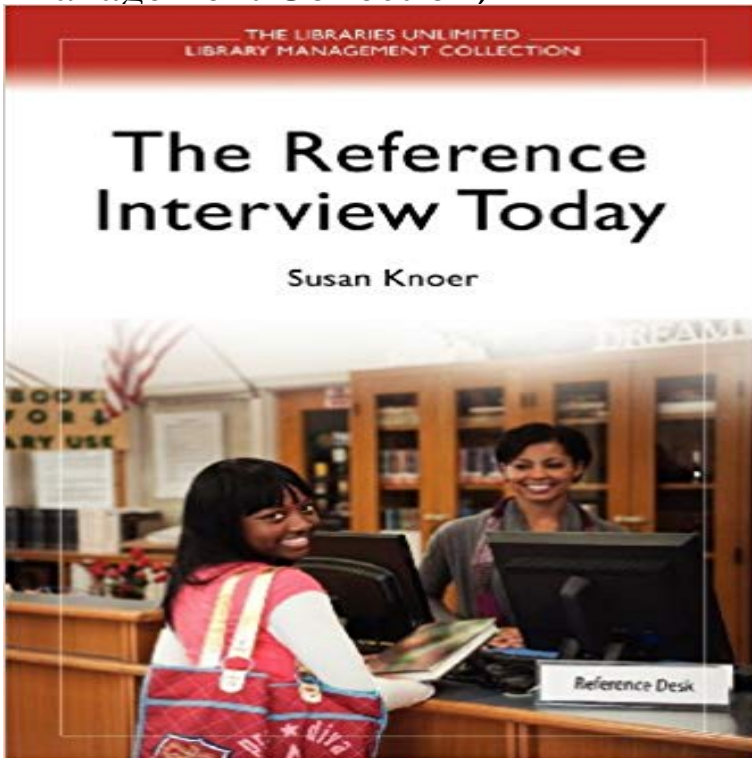


The Reference Interview Today (Libraries Unlimited Library Management Collection)



Learn and perfect the skills needed to conduct satisfying reference interviews in the modern technological environment with this easy-to-use guide.

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